

**IMPROVE ACCESS**  
 PROVINCIAL GOAL: Reduce ED wait times to 3.9 hours by Mar 31, 2024

**ED Wait Times (hours, 90th percentile)**

SDO	Target	Last 12 months	Compared to Target	Status
<b>Manitoba</b>	<b>3.9</b>	<b>6.6</b>	<b>69.9% over and worsening</b>	
IERHA	3.9	5.4	39.6% over and unchanged	OFF TRACK
NRHA	3.9	4.3	9.2% over and improving	OFF TRACK
PMH	3.9	5.4	38.4% over and worsening	OFF TRACK
SH-SS	3.9	4.6	17.8% over and worsening	OFF TRACK
WRHA	3.9	7.7	96.2% over and worsening	OFF TRACK
Shared Health	3.9	7.3	88.2% over and worsening	OFF TRACK

SDO	Indicator	Target	Actual	Comparison	Status
CCMB	# of ED Visits / 100 cancer patients	17.2%	15.9%	1.3% under	ON TRACK

**IMPROVE THE HEALTH SERVICE EXPERIENCE**  
 PROVINCIAL GOAL: Improve positive inpatient experience to 69% by March 31, 2023

**Inpatient Experience (% with positive ratings of 9 or 10 / 10)**

SDO	Target	Last 3 months	Compared to Target	Status
<b>Manitoba</b>	<b>69%</b>	<b>65.1%</b>	<b>5.6% under but improving</b>	
IERHA	69%	71.7%	3.9% over and improving	ON TRACK
NRHA	69%	51.1%	25.9% under and worsening	OFF TRACK
PMH	69%	68.8%	0.3% under but improving	OFF TRACK
SH-SS	69%	65.4%	5.2% under but improving	OFF TRACK
WRHA*	69%	59.4%	13.9% under but improving	OFF TRACK
Shared Health*	69%	55.9%	19.0% under and worsening	OFF TRACK

\*Data collected using temporary alternate methodology since Aug-22

SDO	Indicator	Target	Actual	Comparison	Status
CCMB	Patient Satisfaction	69.0%	89.0%	20.0% over	ON TRACK

**AFFORDABILITY AND SUSTAINABLE HEALTH SPENDING**  
 PROVINCIAL GOAL: Maintain 2023/24 MB Summary Health Expenditures within 2% over 2022/23

**Total Expenditures - 2022/23 Actual year-end\* vs 2023/24 Year-End Forecast**

SDO	YE Actual*	YE Forecast†	Compared to 22/23 YE Actual	Status
<b>Manitoba (Summary)</b>	<b>\$7.620 B</b>	<b>\$7.713 B</b>	<b>1.2% over</b>	
IERHA	\$283.05 M	\$292.53 M	3.3% over and improving	OFF TRACK
NRHA	\$271.21 M	\$266.69 M	1.7% under and worsening	ON TRACK
PMH	\$671.13 M	\$707.62 M	5.4% over and worsening	OFF TRACK
SH-SS	\$460.90 M	\$460.90 M	0.0% on target and worsening	ON TRACK
WRHA	\$2.386 B	\$2.410 B	1.0% over and worsening	ON TRACK
Shared Health	\$1.858 B	\$1.831 B	1.5% under and worsening	OFF TRACK
CCMB	\$129.29 M	\$135.12 M	4.5% over and unchanged	OFF TRACK
Drug Program	\$61.34 M	\$67.90 M	10.7% over	OFF TRACK
MB Health Dept	\$256.01 M	\$79.67 M	68.9% under	ON TRACK
<b>Health Services Insurance Fund:</b>				
Prov services	\$192.31 M	\$233.51 M	21.4% over	ON TRACK
Medical	\$1.499 B	\$1.483 B	1.0% under	ON TRACK
Pharmacare	\$362.74 M	\$451.09 M	24.4% over	ON TRACK
Capital	\$203.75 M	\$207.89 M	2.0% over	ON TRACK

\*reflects 2022/23 transferred expenditures

†2023/24 Expenditures